



MidNite Power 15 year limited battery warranty

MidNite Power PowerFlo16 Wall/floor mounted LFP battery

MidNite Power Inc offers a 15-year Full Parts Replacement or Full Product Replacement Prorated Warranty from the date of inverter purchase. The warranty must be registered within the first year of purchase to remain valid. If the customer chooses not to register or cannot provide proof of purchase, the warranty may be invalidated. This limited warranty is to the original purchaser of the product and is transferable only if the product remains installed in the original installation location.

All parts exchanges, including BMS, are covered during the warranty period. If a full replacement warranty is needed, the warranty is prorated 1/14th per year after the first year at the current retail pricing. Replacement shipping charges may incur on a case-by-case basis. Outside of the continental US, replacement shipping charges may apply.

MidNite Power will not warranty third party inverter, battery, monitoring, or solar components used in MidNite's systems. Those components are warranted by the original manufacturer.

At its option, MidNite Power will repair or replace at no charge any MidNite product that proves to be defective within such warranty period. To receive in-warranty service, the defective product must be received no later than two (2) weeks after the end of the warranty period. The product must be accompanied by proof of purchase and Return Authorization (RMA) number issued by MidNite Power. For an RMA number contact MidNite Power at support@midnitepower.com or 1-877-600-6688.

Photos of the installation and wiring diagram will be required for warrantee service.

Purchasers must prepay all delivery costs or shipping charges to return any defective MidNite Power product under this warranty policy.

Warranty Exclusions: MidNite Power has no obligation under this limited warranty for products subjected to the following conditions including (but not limited to):

- Damages incurred during installation, reinstallation, removal, or shipping
- Poor workmanship performed by an individual, installer, or a firm
- Damages caused by mishandling the product or inappropriate environmental exposure
- Damages caused by improper maintenance or operating outside the specified operating conditions
- Tampering, altering, and/or disassembly of the product, including drilling holes other than the factory knockouts.
- Using product in applications other than what the manufacturer intended
- Lightning, fire, flood, earthquake, terrorism, riots, or acts of God
- Any product with a serial number that has been altered, defaced, or removed
- Any unauthorized firmware updates/upgrades/patches
- Damages incurred from voltage or current spikes due to open-loop lithium battery communications

MidNite Power product warranty is a limited warranty. MidNite limits its liability in the event of a product defect to repair or replacement in accordance with the terms of this limited warranty. MidNite is not responsible for any additional or indirect damages that may arise from the malfunctioning of the product. These damages could be incidental or consequential, including without limitation, any liability for the loss of revenue, profits, or time. MidNite shall not be liable for any direct or indirect loss of life, including (but not limited to) bodily injury, illness, or death arising from the misuse or mishandling of the product, whether caused by negligence or otherwise. Any implied warranty of merchantability or fitness for a particular purpose which exceeds the foregoing warranty is hereby disclaimed by MidNite Power and excluded from any agreement made by acceptance of any order pursuant to this quotation. MidNite Power's maximum liability shall not in any case exceed the contract price for the goods claimed to be defective or unsuitable. This warranty is in lieu of all other warranties expressed or implied.

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