INSTALLATION AND OPERATION MANUAL

Q.PEAK DUO BLK-G6+ / AC Solar Module Series

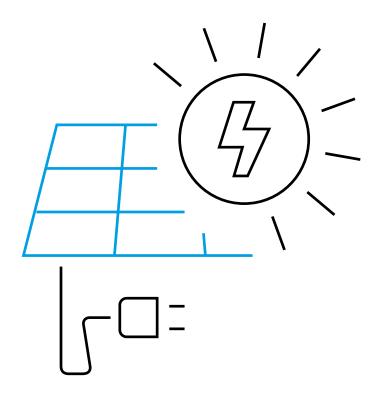




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DOCUMENT REVISION 05

This installation manual is valid for North America as of May 1st 2020 for Q.PEAK DUO BLK-G6+/AC solar modules, and replaces all earlier versions.

This manual is subject to change. The data sheets and customer information valid at the point in time when the relevant module was manufactured apply to the installation, mounting, and maintenance procedures for the respective solar modules, as far as no updated document is provided.

INTRODUCTION

With solar modules from Hanwha Q CELLS America Inc. (hereafter referred to as "Q CELLS") you can directly transform the sun's limitless energy into environmentally-friendly solar electricity. In order to ensure the maximum performance of your Q CELLS solar modules, please read the following instructions completely and carefully and observe all guidelines. Noncompliance may result in damage and/or physical injury.

This installation manual provides instructions for the safe installation and operation of crystalline solar modules.

- → Read these instructions carefully before proceeding with your installation.
- Retain these instructions for the life of the solar modules.
- > Ensure that this installation manual is available to the operator at all times.
- This installation manual should be given to all subsequent owners or users of the solar modules.
- → All supplements received from the manufacturer should be included.
- Observe all other applicable documents.
- If your questions are not satisfactorily answered in the manual, please contact your system supplier.

Additional information can be found on our website at www.q-cells.us.

Intended Use

This manual is valid in North America for Q CELLS solar modules. These instructions contain information regarding the safe handling and use of quality crystalline solar modules from Q CELLS and their installation, mounting, wiring, maintenance.

Symbols and Labels

The following symbols and labels are used throughout the installation manual for ease of use.

| SYMBOL | DESCRIPTION |
|----------|---|
| → | Procedure with one or more steps |
| • | Lists of items |
| • | Ensure that when carrying out a procedure, you check the results of said procedure. |
| 0 | Prohibited |

Beware of possible danger or damage.



- Danger: Risk of fatal injury
- Attention: Risk of serious injury or damage to property
- Note: Risk of damage to product

Units

Where both Imperial and U.S. units (for example inches) are shown, metric units are definitive. References to "Data Sheet" or "Module Data Sheet" refer to the Module Data Sheet applicable to the module being used.

Safety Regulations

The installer and solar module operator are responsible for compliance with all applicable statutory requirements and regulations.

- > The following regulations and standards must be upheld at all times during the installation, operation, and maintenance of the solar modules:
- Installation and Operation Manual.
- Other applicable documents (such as country-specific regulations for pressure equipment, operational safety, hazardous goods, and environmental protection).
- Regulations and requirements specific to the system.
- Applicable country-specific laws, regulations, and provisions governing the planning, installation, and operation of solar power systems and work on roofs.
- Any valid international, national and regional regulations governing work with direct current, especially those applicable to the installation of electrical devices and systems, and regulations issued by the respective energy provider governing the parallel operation of solar power systems.
- Accident-prevention regulations.

Certified Personnel

Both, the operator and installer are responsible for ensuring that the installation, maintenance, connection to the grid, and dismantling are carried out by trained and qualified electricians and engineers with approved training certificates (issued by a state or Federal organization) for the respective specialist trade. Electrical work may only be performed by an officially certified tradesperson in accordance with the applicable safety standards, accident prevention regulations, and the regulations of the local energy provider. Only qualified personnel should install, troubleshoot, or replace Enphase Microinverters or Enphase Q Cable and Accessories.

1 INTRODUCTION

Validity

These instructions are only valid for crystalline solar modules from the company Q CELLS as specified in chapter "2.1 Technical Specifications". Q CELLS assumes no liability for damage resulting from failure to observe these instructions.

- Observe the wiring and dimensioning of the system.
- → The installer of the system is responsible for compliance with all necessary safety regulations during set-up and installation.

Q CELLS assumes no liability on the basis of these instructions. Q CELLS is only liable in the context of contractual agreements or in the context of accepted guarantees. Q CELLS accepts no other responsibility for the functionality and safety of the modules.

- Observe the instructions for any other system components that may be part of the complete solar power system. It may be necessary to carry out a structural analysis for the entire project.
- If your questions are not satisfactorily answered in the manual, contact your system supplier.

Additional information can be found on our website at www.q-cells.us.

Information for the Operator

- Keep this installation manual for the entire life of the solar power system.
- Contact your system supplier for information concerning the formal requirements for solar power systems.
- Be sure to contact the relevant local authorities and energy providers regarding regulations and permit requirements prior to installation of the solar power system. Your financial success depends on the fulfillment of these requirements.

Other applicable documents

This installation manual is only valid in combination with the following technical information.

DOCUMENT TYPE

Product data sheet

Packaging and transport information

MISUSE OR INCORRECT USE OF SOLAR MODULES VOIDS THE LIMITED WARRANTY AND MAY CREATE A SAFETY HAZARD AND RISK PROPERTY DAMAGE. THIS INCLUDES IMPROPER INSTALLATION OR CONFIGURATION, IMPROPER MAINTENANCE, UNINTENDED USE, AND UNAUTHORIZED MODIFICATION.

DO NOT ATTEMPT TO REPAIR THE ENPHASE MICROINVERTER; IT CONTAINS NO USER-SERVICEABLE PARTS. IF IT FAILS, CONTACT ENPHASE CUSTOMER SERVICE TO OBTAIN A RETURN MERCHANDISE AUTHORIZATION (RMA) NUMBER AND START THE REPLACEMENT PROCESS. TAMPERING WITH OR OPENING THE ENPHASE MICROINVERTER WILL VOID THE WARRANTY.

2 PLANNING

2.1 TECHNICAL SPECIFICATIONS

Solar Module

For additional information, see the relevant datasheet of the module provided at www.q-cells.us.

| PRODUCT LINE | Q.PEAK DUO BLK-G6+/AC | | | |
|---|---|--|--|--|
| Туре | Q.ANTUM DUO | | | |
| Length [in] | 68.5 (1740 mm) | | | |
| Width [in] | 40.6 (1030 mm) | | | |
| Frame Height [in] | 1.26 (32 mm) | | | |
| Area [yd²] | 2.14 (1.79 m²) | | | |
| Weight [lbs] | 47.2 (21.4 kg) | | | |
| Max. System Voltage V _{SYS} | 1000 V | | | |
| Max. Series Fuse Rating | 20 A | | | |
| Permissible Temperature Range | -40°F bis +185°F (-40°C to +85°C) | | | |
| Junction Box Protection Class | IP67 with bypass diode | | | |
| Connector Crotection Class | IP68 | | | |
| Fire Rating Based on ANSI / UL 61730 | TYPE 2 | | | |
| Max. Test Load Push/Pull¹ [lbs/ft²] | 113/84 (5,400 Pa/4,000 Pa) | | | |
| Max. Design Load Push/Pull¹ [lbs/ft²] | 75/55 (3,600 Pa/2,667 Pa) | | | |
| Certificates | CE-compliant; IEC 61215:2016; IEC 61730:2016; PV module classification: Class II; UL 1703, UL 1741 SA | | | |
| ¹ Test and design load in accordance with IEC 61215:2016, depending on mounting options (see section "2.5 Mounting Options") | | | | |

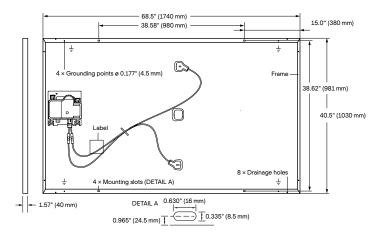


Fig. 1: External dimensions in inch (mm) and components for Q.PEAK DUO BLK-G6+/AC

2.1 TECHNICAL SPECIFICATIONS

Microinverter

For additional information see the relevant datasheet of the microinverter provided at www.enphase.com.

| Maximum Continuous AC Output Power VA 290 | Power Tracking Voltage V 27 36 45 Iting Voltage Range V 16 60 Itum Input DC Voltage V 60 Itum / Maximum Start Voltage V 22 60 Itum DC Input Short Circuit Int (module Isc) 61 It of the Backfeed under Single Fault A 6 It of the Configuration 1x1 ungrounded array; No additional DC side protection required; AC side protection max 20 A per branch circuit RAMETERS Itum Continuous AC Output VA 290 Output Power VA 295 Factor (adjustable) 726 Ital AC Output Voltage Range AC (single phase) 726 Vms 211 |
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| Low AC Voltage Trip Limit Accuracy % ±1.0 Frequency Trip Limit Accuracy % ±0.1 Trip Time Accuracy milliseconds ±0.1% or 2 cycles | |
| Frequency Trip Limit Accuracy % ±0.1 Trip Time Accuracy milliseconds ±0.1% or 2 cycles | C Voltage Trip Limit Accuracy % ±1.0 |
| Trip Time Accuracy milliseconds ±0.1% or 2 cycles | C Voltage Trip Limit Accuracy % ±1.0 |
| | ency Trip Limit Accuracy % ±0.1 |
| Overvoltage Class AC Port | me Accuracy milliseconds ±0.1% or 2 cycles |
| overvoitage class AC FOIT | oltage Class AC Port |
| AC Port Backfeed under Single Fault A 0 | rt Backfeed under Single Fault A 0 |

2 PLANNING

2.1 TECHNICAL SPECIFICATIONS

| Topic | Unit | Min | Typical | Max | |
|---|---|----------|------------------------------|----------------------|--|
| MISCELLANEOUS PARAMETERS | | | | | |
| Maximum Microinverters per 20 amp Branch Circuit 240 VAC (single phase) 208 VAC (single phase) | А | | | 13 11 | |
| CEC Weighted Efficiency 240 VAC (single phase) 208 VAC (single phase) | % 97.0 96.5 | | | | |
| Static MPPT Efficiency (weighted, ref EN 50530) | % | 99.0 | | | |
| Total Harmonic Distortion | % | | | 5 | |
| Ambient Temperature Range | °C | -40 | | +65 | |
| Night Tare Loss | mW | | | 50 | |
| Storage Temperature Range | °C | -40 | | +85 | |
| FEATURES AND SPECIFICATIONS | | | | | |
| Dimensions Excluding Mounting Bracket (approximate) | 8.35 in x 6.89 in x 1.19 in (212 mm x 175mm x 30.2mm) | | | | |
| Connector Type | Stäubli MC4, EN4 BULKHEAD | | | | |
| Weight | 2.38 lbs. (1.08 kg) | | | | |
| Environmental Category / UV Exposure Rating | NEMA Type 6 / Outdoor | | | | |
| Cooling | Natural convection - no fans | | | | |
| Relative Humidity Range | 4% to 100% condensing | | | | |
| Approved for Wet Locations | Yes | | | | |
| Pollution Degree | PD3 | | | | |
| Maximum Altitude | 6561 feet (2000 meters) | | | | |
| Compliance | CA Rule 21 (UL 1741-SA) UL 62109-1, UL1741/IEEE1547, FCC Part 15 Class B, ICES-0003 Class B, CAN/CSA-C22.2 NO. 107.1-01; This product is UL Listed as PV Rapid Shutdown Equipment and conforms with NEC-2014 and NEC-2017 Section 690.12 and C22.1- 2015 Rule 64-218 Rapid Shutdown of PV Systems, for AC and DC conductors, when installed according to manufacturer's instructions. | | | | |
| Grounding | The DC circuit meets the requirements for ungrounded PV arrays in NEC. Ground fault protection (GFP) is integrated into the class II double insulated microinverter. | | | | |
| Monitoring | Enlighten Manager and MyEnlighten monitoring options require an Enphase IQ Envoy | | | | |
| Communication | Power line | | | | |
| Integrated DC Disconnect | The DC connector has been evaluated and approved for use as the load-break disconnect required by NEC 690. | | | | |
| Integrated AC Disconnect | The AC connect required by NE | | d approved for use as the lo | ead-break disconnect | |
| | | , == 555 | | | |

2.1 TECHNICAL SPECIFICATIONS

Enphase Q Cable

For additional information, see the relevant datasheet of the module provided at www.q-cells.us.

| SPECIFICATION | VALUE |
|---|---|
| Voltage Rating | 600 V |
| Voltage Withstand Test (kV/1 min) | AC 3.0 |
| Max DC Conductor Resistance (68°F/20°C) (Ω /km) | 5.433 |
| Insulation Resistance (68°F/20°C) | ≥20M (Ω/km) |
| System Temperature Range (ambient) | -40°F to 149°F (-40°C to +65°C) |
| Cable temperature rating | 194°F (90°C) Dry / 194°F (90°C) Wet |
| Cable rating | DG |
| Certification | UL 3003, TC-ER equivalent |
| Flame test rating | FT4 |
| Cable conductor insulator rating | THHN/THWN-2 |
| Environmental protection rating | IEC 60529 IP67 NEMA 6 |
| UV resistance | 720h |
| Compliance | RoHS, OIL RES I, CE, UV Resistant, combined UL for Canada and United States |
| Conductor size | 12 AWG |
| Maximum loop size | 4.75 in (12 cm) |
| Drop connector dimensions | 4.64 in x 2.36 in x 1.25 in (11.8 cm x 6.0 cm x 3.2 cm) |
| Terminator cap dimensions | 1.4 in diameter x 2 in tall (3.6 cm x 5.1 cm) |

Enphase Connector Ratings

Enphase connectors in the following table have a maximum current of 20 A, a maximum OCPD of 20 A, and an ambient temperature range of -40°F to +174.2°F (-40°C to +79°C).

| PART NUMBER | MODEL | MAXIMUM VOLTAGE |
|-------------|-------------|-----------------|
| 840-00387 | Q-12-10-240 | 277 VAC |
| 840-00388 | Q-12-17-240 | 277 VAC |
| 840-00389 | Q-12-20-200 | 277 VAC |



NOTE!

Only Enphase connectors/solar cables are permitted.

2 PLANNING

2.2 THE ENPHASE IQ SYSTEM

The Enphase IQ System includes:

The smart grid ready microinverter converts the DC output of the PV module into grid-compliant AC power.

- Enphase IQ Envoy™ (model ENV-IQ-AM1-240) communications gateway or IQ Combiner (model X-IQ-AM1-240-2 or 240-3): The Enphase IQ Envoy is a communication device that provides network access to the PV array. The IQ Envoy collects production and performance data from the Enphase IQ Microinverters over on-site AC power lines and transmits the data to Enlighten through an internet or cellular modem connection. The IQ Envoy is capable of monitoring up to 600 Enphase IQ Microinverters and up to 39 Enphase IQ Batteries. For details, refer to Enphase's IQ Envoy Installation and Operations Manual.
- Enphase Enlighten™ web-based monitoring and management software. Installers can use Enlighten Manager to view detailed performance data, manage multiple PV systems, and remotely resolve issues that might impact system performance. Find out more at enphase.com/enlighten.
- Enphase Installer Toolkit™ mobile app for iOS and Android devices. It allows installers to configure the system while onsite, eliminating the need for a laptop and improving installation efficiency. You can use the app to:
- Connect to the IQ Envoy over a wireless network for faster system setup and verification
- View and email a summary report that confirms a successful installation
- Scan device serial numbers and sync system information with Enlighten monitoring software
- Enphase Field Wireable Connectors (Q-CONN-10F and Q-CONN-10M)

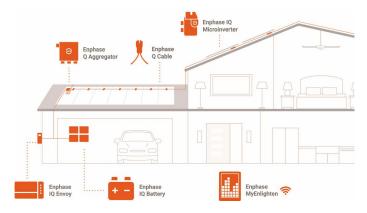
Use Enphase Field Wireable Connectors with Enphase Q Cable or field cable to:

- Easily connect Q Cable on the roof without complex wiring
- Use female connectors to make connections from any Q
 Cable open connector
- Make a jumper to connect with a remote part of the array: Use female to female for cable-to-cable connections
- Use a mated pair of connectors to splice two cut ends of cable

How the AC Module Works

The Enphase Microinverter maximizes energy production by using a sophisticated Maximum Power Point Tracking (MPPT) algorithm. Each Enphase Microinverter is individually connected to one PV module on the array. This configuration enables an individual MPPT to control each PV module, ensuring that maximum power available from each PV module is exported to the utility grid regardless of the performance of the other PV modules in the array.

While an individual PV module in the array may be affected by shading, soiling, orientation, or PV module mismatch, each Enphase Microinverter ensures top performance for its associated PV module.



System Monitoring

Once you install the Enphase IQ Envoy or Enphase IQ Combiner and provide an internet connection through a broadband router or modem, the Enphase IQ Microinverters automatically begin reporting to Enlighten. Enlighten presents current and historical system performance trends and informs you of PV system status.

Optimal Reliability

Microinverter systems are inherently more reliable than traditional inverters. The distributed nature of a microinverter system ensures that there is no single point of system failure in the PV system. Enphase Microinverters are designed to operate at full power at ambient temperatures as high as 150°F (65°C).

Ease of Design

PV systems using Enphase Microinverters are very simple to design and install. You will not need string calculations or cumbersome traditional inverters. Low voltage DC wires connect from the PV module directly to the co-located microinverter, eliminating the risk of personnel exposure to dangerously high DC voltage.

2.3 REQUIREMENTS

Installation Site

Note the following guidelines that apply to the installation site:

- Solar modules are not explosion-proof and are not suitable for use in explosive environments.
- → Do not operate solar modules near highly flammable gas and vapors (e.g. gas tanks, gas stations).
- Do not install modules in enclosed spaces.
- Do not install modules in locations where they may be submerged in water (e.g. floodplains).
- Do not use modules as a substitute for the normal roofing (e.g. modules are not watertight).
- Do not install modules in close proximity to air conditioning systems.
- → Do not install modules above 6,561 ft (2,000 m) altitude above sea level.
- Contact with saline water (e.g. spray water from the sea) and salt aggregation on the modules must be avoided.
- Do not bring any chemical substance (e.g. oil, solvent etc.) into contact with any part of the panel. Only substances approved by Q CELLS should be used during installation, operation, and maintenance.
- → Any installation of modules on surfaces of water is prohibited. This includes installations on floating as well as pile-based platforms. Q CELLS may extend the coverage of its warranty to such installations, based on a case by case assessment of the system design and location. A prior written consent by the warrantor is required in any case.

Prevention of Shadowing Effects

Optimal solar irradiation leads to maximum energy output:

- > For this reason, install the modules so that they face the sun.
- Avoid shadowing (due to objects such as buildings, chimneys or trees).
- Avoid partial shading (for example through overhead lines, dirt, snow).

Limitations

The solar modules are designed for the following applications:

- Operating temperatures from –40 °F to +185 °F.
- Pull loads and push loads according to chapter 2.3 ('Test Load' in accordance with IEC 61215 and 'Design Load ×1.5' in accordance with UL 1703).
- Installation using a mounting structure for solar modules.

Mounting Structure Requirements

Requirements for the mounting structure:

- · Conforms to the necessary structural requirements.
- Compliant with local snow and wind loads.
- Properly fastened to the ground, the roof, or the façade.
- Forces acting on the module are relayed to the mounting substructure.
- Ensures sufficient rear ventilation of the module.
- Avoids the usage of different metals to prevent contact corrosion.
- Allows for stress-free expansion and contraction due to temperature fluctuations.
- ➤ Ensure that no additional forces are applied through the mounting system into the module except for the wind and snow loads. Additional forces and moments of torque at the mounting positions caused by torsions, displacements or vibrations in the mounting system are not allowed.
- Ensure that the clamps and the mounting frame are compatible.

Clamp System Recommendations

Use customary clamps that satisfy the following requirements:

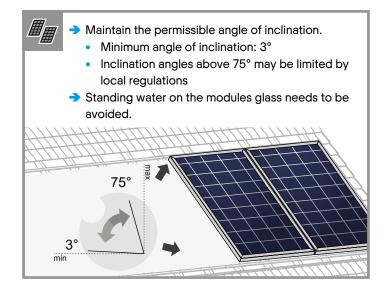
- Clamp width: ≥1.5 in (38 mm).
- Clamp height compliant with a 1.57 in (40 mm) frame height.
- Clamp depth: 0.28-0.47 in (7-12 mm) (applicable for all CL clamping mounting options at section "2.5 Mounting Options").
- Clamps are not in contact with the front glass.
- Clamps do not deform the frame.
- Clamps that satisfy the structural requirements based on the conditions of the installation site according to the applicable regulations and technical standards.
- Long-term stable clamps that securely affix the module to the mounting frame.

Module Orientation Requirements

- · Vertical or horizontal installation is permitted.
- Ensure that rain and melting snow can run off freely. No water accumulation.
- Ensure that the drainage holes in the frame are not covered. No sealing.

2 PLANNING

2.3 REQUIREMENTS



2.4 MICROINVERTER INSTALLATION

Installation Site

The microinverter housing is designed for outdoor installation and complies with the NEMA 250, type 6 environmental enclosure rating standard:



NOTE! NEMA 6 Rating Definition:

Indoor or outdoor use primarily to provide a degree of protection against hose-directed water, the entry of water during occasional temporary submersion at a limited depth, and damage from external ice formation

The Enphase Q Cable is available with connector spacing options to accommodate installation of PV modules in portrait or landscape orientation. For Enphase Q Cable ordering information, see "Enphase Q Cable Planning and Ordering" on page 30.

Planning the Racking

Plan the racking position with the microinverter in mind. Ensure that the racking does not interfere with the microinverter and its connectors.

Grounding Considerations

The Enphase Microinverter models listed in this guide do not require grounding electrode conductors (GEC), equipment grounding conductors (EGC), or grounded conductors (neutral). Your Authority Having Jurisdiction (AHJ) may require you to bond the mounting bracket to the racking. If so, use UL2703 hardware or star washers. The microinverter itself has a Class II double-insulated rating, which includes ground fault protection (GFP).

Branch Circuit Capacity

Plan your AC branch circuits to meet the following limits for maximum number of microinverters per branch when protected with a 20 amp (maximum) over current protection device (OCPD).

MAXIMUM* IQ 7+ MICROS
PER AC BRANCH CIRCUIT (240 VAC)

13

MAXIMUM* IQ 7+ MICROS
PER AC BRANCH CIRCUIT (208 VAC)

11



NOTE!

*Limits may vary. Refer to local requirements to define the number of microinverters per branch in your area.

Utility Service Requirements

The Enphase IQ Microinverter for ACM work with a single-phase service. Measure AC line voltages at the electrical utility connection to confirm that it is within the ranges shown:

| 240 VOLT AC, SINGLE PHASE | | | |
|---------------------------|----------------|--|--|
| L1 to L2 | 211 to 264 VAC | | |
| L1, L2 to ground | 106 to 132 VAC | | |
| 208 VOLT AC, SINGLE PHASE | | | |
| L1 to L2 | 183 to 229 VAC | | |
| L1, L2 to ground | 106 to 132 VAC | | |

Wire Lengths and Voltage Rise

When planning the system, you must select the appropriate AC conductor size to minimize voltage rise. Select the correct wire size based on the distance from the beginning of the AC branch circuit to the breaker in the load center. Enphase recommends a voltage rise total of less than 2% for the sections from the AC branch circuit to the breaker in the load center.

Enphase provides guidance about choosing wire size and maximum conductor lengths in the Voltage Rise Technical Brief at enphase.com /support. Refer to this brief for voltage rise values in Enphase Q Cables and on how to calculate voltage rise in other wire sections of the system.

Standard guidelines for voltage rise on feeder and AC branch circuit conductors might not be sufficient for microinverter AC branch circuits that contain the maximum allowable microinverters. This is due to high inherent voltage rise on the AC branch circuit.



NOTE!

Best practice:

Center-feed the branch circuit to minimize voltage rise in a fully-populated branch. This practice greatly reduces the voltage rise as compared with an end-fed branch. To center-feed a branch, divide the circuit into two sub-branch circuits protected by a single OCPD.

2 PLANNING

2.4 FOR MICROINVERTER INSTALLATION

Lightning and Surge Suppression

Enphase Microinverters have integral surge protection greater than most traditional inverters. However, if the surge has sufficient energy, the protection built into the microinverter can be exceeded, and the equipment can be damaged. For this reason, Enphase recommends that you protect your system with a lightning and/or surge suppression device. In addition to having some level of surge suppression, it is also important to have insurance that protects against lightning and electrical surges. Enphase has tested the devices in the following tables.

| RESIDENTIAL | COMMERCIAL |
|---|---|
| Citel DS72-RS-120 surge protector; data sheet Delta LA-302 lightning arrestor; website Midnite solar surge protection device MNSPD-300 or MNSPD-300FM (with flush mount box); website | Citel DS73-RS-G surge protector; data sheet Delta LA-303 lightning arrestor; website |
| | |

NOTE!

Protection against lightning and resulting voltage surge must be in accordance with local standards.

Parts and Tools Required

In addition to the AC Modules, you will need the following:

Enphase Equipment

- Enphase IQ Envoy (model ENV-IQ-AM1-240) communications gateway or IQ Combiner (model X-IQ-AM1-240-2 or 240-3): required to monitor solar production. For installation information, refer to the Enphase IQ Envoy Installation and Operations Manual.
- Enphase Installer Toolkit: Download the Enphase Installer Toolkit mobile app and open it to log in to your Enlighten account.
 With this app, you can scan microinverter serial numbers and connect to the IQ Envoy to track system installation progress.
 To download, go to enphase.com/toolkit.
- Tie Wraps or Cable Clips (Q-CLIP-100)
- Enphase Sealing Caps (Q-SEAL-10) for any unused drops on the Enphase Q Cable
- Enphase Terminator (Q-TERM-10) typically two needed per branch circuit
- Enphase Disconnect Tool (Q-DISC-10)
- Field Wireable Connectors (male and female: Q-CONN-10M and Q-CONN-10F) (optional)
- Enphase Q Cable:

| CABLE MODEL | CONNECTOR SPACING | PV MODULE ORIENTATION | CONNECTOR COUNT PER BOX |
|----------------|----------------------|--------------------------|-------------------------------|
| Q-12-10-240 | 1.3m | Portrait | 240 |
| Q-12-17-240 | 2.0m | Landscape (120-cell) | 240 |



NOTE!

Only Enphase connectors/solar cables are permitted.

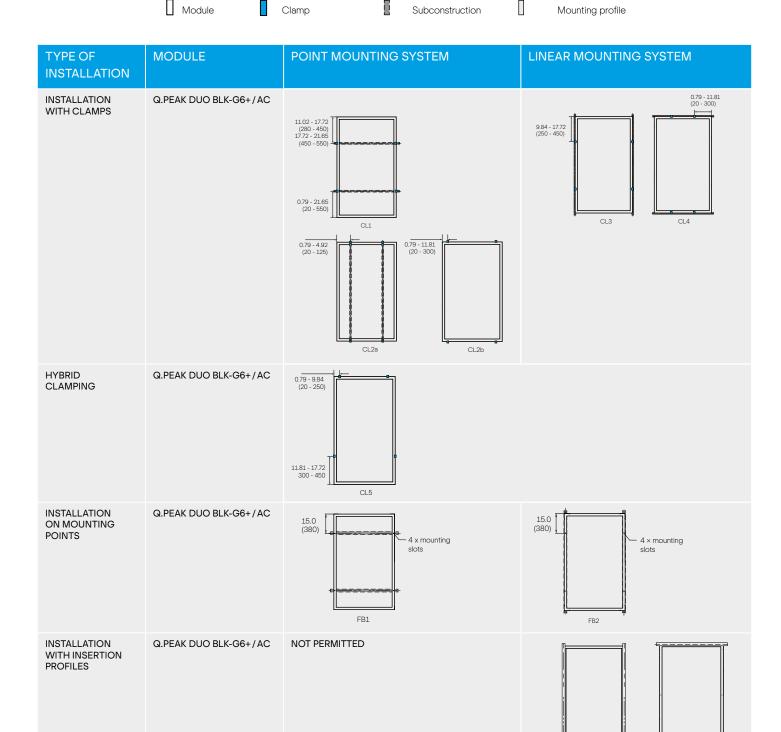
Other Items

- Racking, AC junction box, homerun
- Tools:
- screwdrivers
- wire cutter
- voltmeter
- torque wrench
- sockets and wrenches for mounting hardware
- Crimp tool PV-CZM-18100, -019100, or -22100 for field wireable connectors (optional)
- Compatible cable clips

2.5 MOUNTING OPTIONS

Fig. 2: Installation options for crystalline Q CELLS modules. All dimensions are given in inches (mm in brackets). Also observe the maximum test loads and clamping range as specified on the following page.

The illustrated installation options apply for both horizontal and vertical module orientation.



2 PLANNING

2.5 MOUNTING OPTIONS

Specifications

| MOUNTING OPTION | POSITION OF CLAMPS* [IN (MM)] | TEST LOAD PUSH/PULL** [PA] | DESIGN LOAD PUSH/PULL** [PA] | SAFETY FACTOR |
|----------------------|--|-------------------------------|---------------------------------|------------------|
| CL1 | 11.02 - 17.72 (280 - 450)* | | | |
| CL3 | 9.84 - 17.72 (250 - 450) | E400/4000 | 2600/2670 | |
| FB1 / FB2 | 15.0 (380) | 5400/4000 | 3600/2670 | |
| IP1 | - | | | |
| CL1 | 17.72 - 21.65 (450 - 550) | 1.65 (450 - 550) | | 1.5 |
| CL2a (with rails) | 0.79 - 4.92 (20 - 125) | 2400/2400 | 1600/1600 | |
| CL2b (without rails) | 0.79 - 11.81 (20 - 300) | 2400/2400 | 1600/1600 | |
| CL4 | 0.79 - 11.81 (20 - 300) | | | |
| CL5 | short side: 0.79 - 9.84 (20 - 250) long side: 11.81 - 17.72 (300 - 450) | 4000/4000 | 2670/2670 | |

→ The below mounting options are only possible under certain conditions.

| MOUNTING OPTION | POSITION OF CLAMPS* [MM] | | DESIGN LOAD PUSH/PULL*** [PA] | SAFETY FACTOR |
|--------------------|--------------------------|-----------|----------------------------------|------------------|
| IP2 | - | 2400/2200 | 1600/1470 | 1.5 |

^{*} Distance between outer edge of module and middle of the clamp; consider further details below.

ATTENTION

- The loads in the table are related to the mechanical stability of the solar modules. The mechanical stability of the mounting system including clamps has to be evaluated by the system supplier. The listed test load values for Q CELLS were determined with the following clamp parameters: clamp width = 1.58 in (40 mm) and clamp depth = 0.39 in (10 mm). The system installer is responsible for the determination of location-specific load requirements.
- For CL1: The clamp position is variable in the given range but the distance between the clamps along the long side of the module (span) must not be larger than 56.7 in (1440 mm).
- → Ensure that the subconstruction does not touch the junction box and/or the microinverter (even under load). The clamps or insertion profiles etc. must also not touch the glass (even under load).
- → Ensure that the connection cables of the junction box and / or the microinverter do not run between the laminate and the mounting rails.
- → A minimum support depth of 0.59 in (15 mm) is required on the back side of the module for IP1, IP2, CL2b, CL3 and CL4. The minimum required support depth on the modules backside for CL5 is 0.39 in (10 mm) on long frame side and 0.59 in (15 mm) on short frame side. For IP1 and IP2 the minimum support depth on the front side of the module should be 0.39 in (10 mm).
- → For CL1, CL2a, CL3 and CL4 with rails: Ensure that the module frame is fixed directly on the rail of the substructure (no spacer allowed between the module and substructure).
- → Module bends under load. Therefore, sharp objects (e.g. screws) must not be mounted near the module's backside.
- Use M8 corrosion-proof screws and washers (diameter ≥15.8 mm or ≥0.62 in) for FB1 and FB2 mounting. Mounting screws and washers should have the same material properties.

^{**} Loads according to IEC 61215-2:2016 and UL 1703.

^{***} Test procedure according to IEC 61215-2:2016 and UL 1703. Mounting options do not fulfill the requirements of the standards.

2.6 ELECTRICAL LAYOUT

Module Selection

For detailed key electrical data, refer to the product data sheet for the respective product (available at www.q-cells.us).

Safety Factor

During normal operation, a module may generate a greater current and / or higher voltage than that determined under standardized test conditions. Accordingly, the values of $I_{\rm SC}$ and $V_{\rm OC}$ marked on the module should be multiplied by a factor of 1.25 when determining:

- the component voltage ratings
- conductor ampacities
- fuse sizes
- · size of controls connected to the PV output

Refer to Section 690-8 of the National Electrical Code for an additional multiplying factor of 125 percent (80 percent derating) which might be applicable.

→ Follow the valid national guidelines for the installation of electrical systems (refer to section 690-8 of the NEC for an additional multiplying factor of 125 percent [80 percent derating] which may be applicable).

Module Connection

Detailed information about interconnecting modules are specified in section "9 Appendix" on page 28.



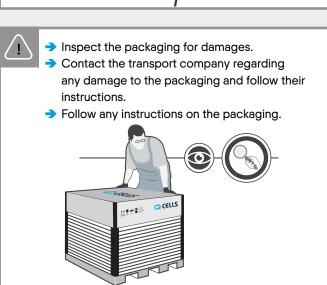
NOTE!

When installing different product versions, the lowest minimum permitted reverse current load capacity applies.

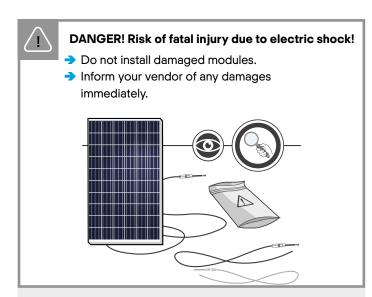
3 INSTALLATION

3.1 SAFETY AND TRANSPORT





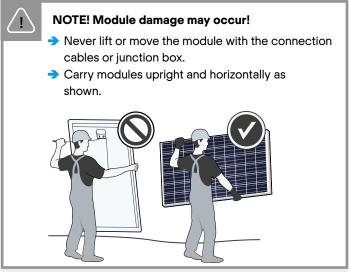


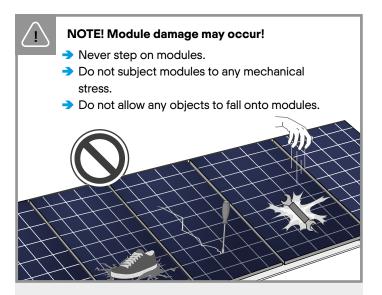


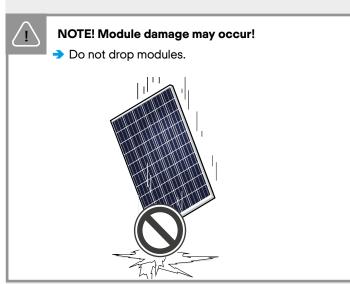


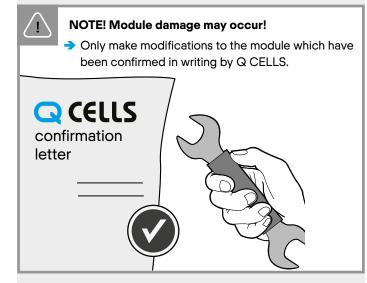
3 INSTALLATION

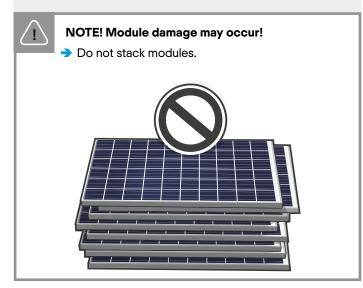
3.1 SAFETY AND TRANSPORT

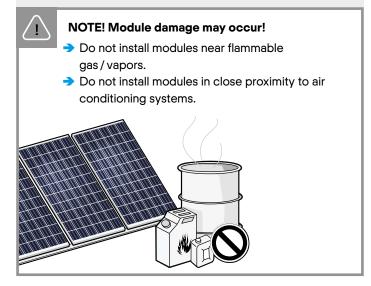






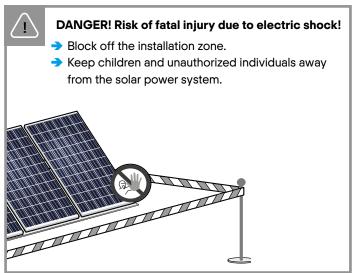




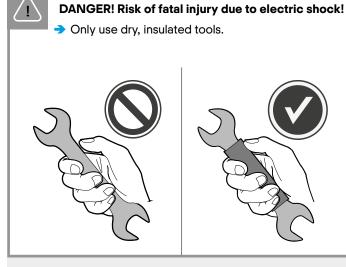


3 INSTALLATION

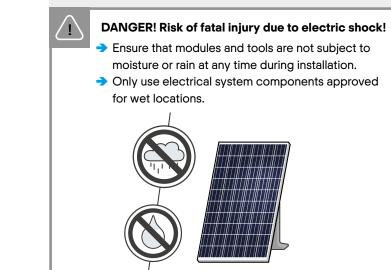
3.2 PREPARATION OF INSTALLATION

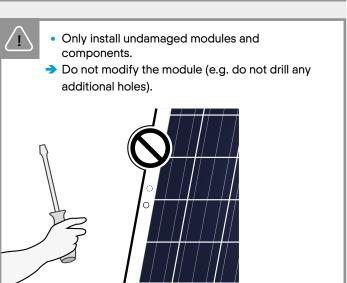






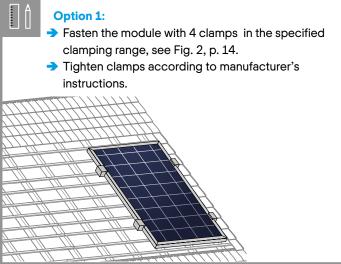


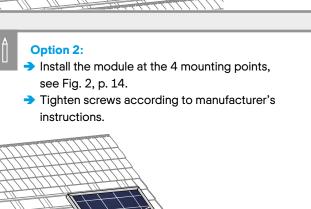


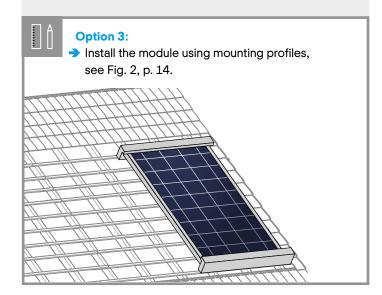


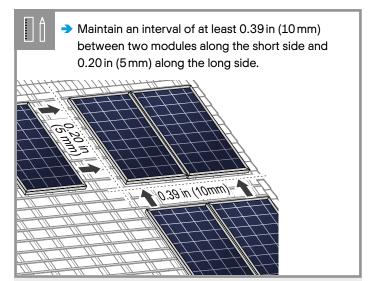
3 INSTALLATION

3.3 MODULE INSTALLATION

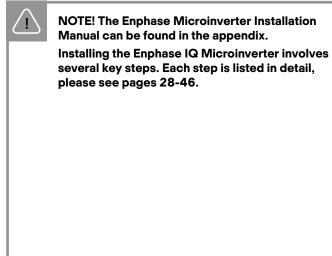








NOTE! Module damage may occur! Do not subject modules to mechanical tension. Max. torsion 0.12 in/ft (10 mm/m).



4 ELECTRICAL CONNECTION

4.1 SAFETY

<u>(i</u>

DANGER!

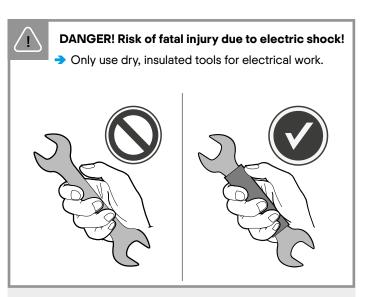
Risk of fatal injury due to electric shock!

When disconnecting an electric circuit carrying direct current, electric arcs can occur that may result in life-threatening injuries.

- Do NOT unplug the cable when under load.
- Do NOT connect any exposed cable ends.
- → Electrical work may only be performed by qualified and skilled personnel (see page 3).

A solar module generates electrical current and voltage even at a low intensity of illumination. Sparks and electric arcs may result from the separation of a closed circuit. These can result in life-threatening injuries. The danger increases when several modules are connected in series.

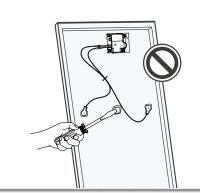
- → Be aware that the entire open circuit voltage is active even at low levels of solar irradiation.
- → Follow the valid national regulations and safety guidelines for the installation of electrical devices and systems.
- Make sure to take all necessary safety precautions. With module or phase voltages of more than 120 V, the safety extra-low voltage range is exceeded.
- Carry out work on the inverter and the wiring with extreme caution
- Ensure that the modules are disconnected at the inverter prior to separation.
- → Be sure to observe the time intervals specified by Enphase.
- Make sure that the plugs cannot be connected unintentionally.
- Before working on the contacts, check them for safety extralow voltage.
- → Do not exceed the maximum number of microinverters in an AC branch circuit as listed in the manual. You must protect each microinverter AC branch circuit with a 20 A maximum breaker or fuse as appropriate.
- Do not connect Enphase Microinverters to the grid or energize the AC circuit(s) until you have completed all of the installation procedures and have received approval from the electrical utility company.
- When the PV array is exposed to light, DC voltage is supplied to the power conversion equipment (PCE).
- The AC and DC connectors on the cabling are rated as a disconnect only when used with an Enphase Microinverter.
- The Enphase Microinverter is not protected from damage due to moisture trapped in cabling systems. Never mate microinverters to cables that have been left disconnected and exposed to wet conditions. This will void Enphase's warranty.





DANGER! Risk of fatal injury due to electric shock!

- Never open the junction box.
- Do not remove bypass diodes.





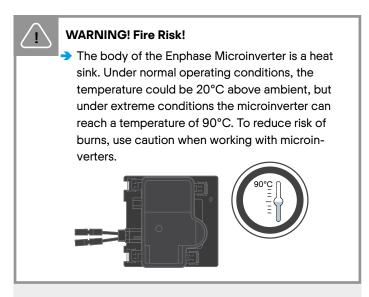
DANGER! Risk of fatal injury due to electric shock!

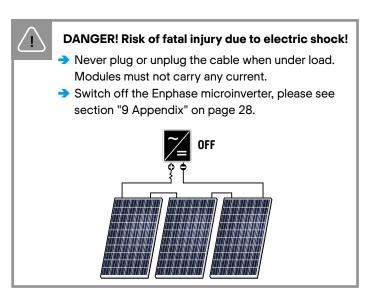
- Never touch live contacts with bare hands.
- Cover connectors by suitable protective caps until installation.
- The DC conductors of this photovoltaic system are ungrounded and may be energized.

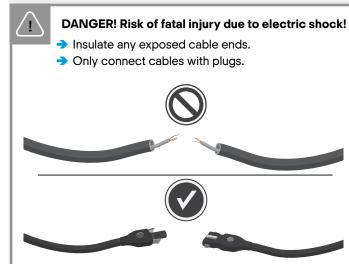


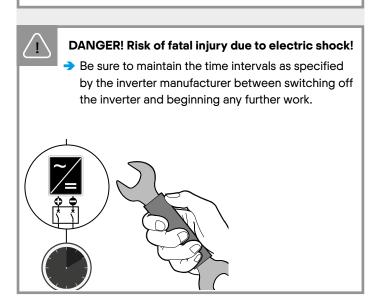
4 ELECTRICAL CONNECTION

4.2 ELECTRICAL INSTALLATION SAFETY



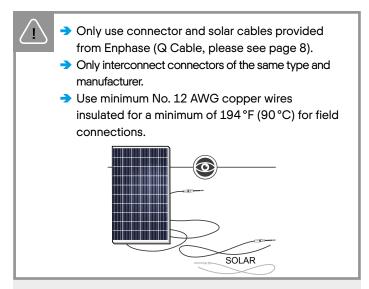


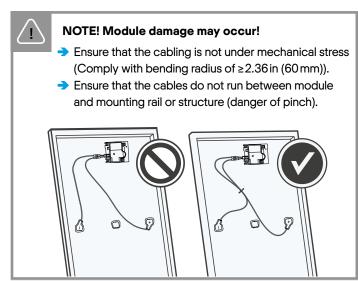


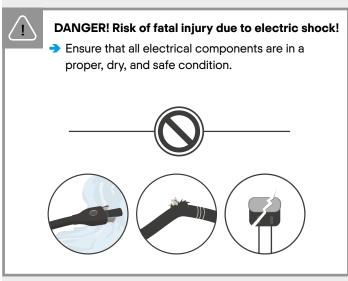


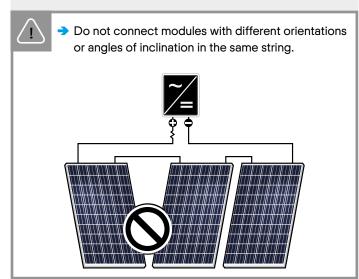
4 ELECTRICAL CONNECTION

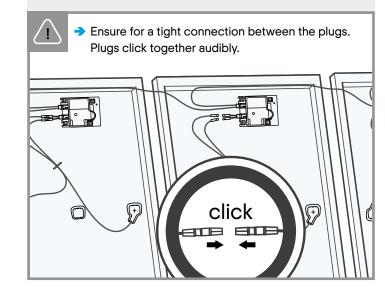
4.3 CONNECTION OF MODULES





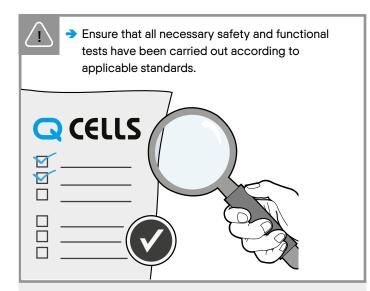






4 ELECTRICAL CONNECTION

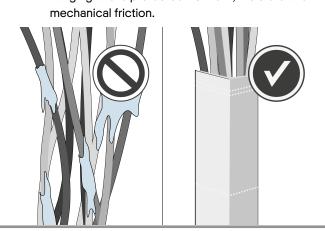
4.4 AFTER INSTALLATION

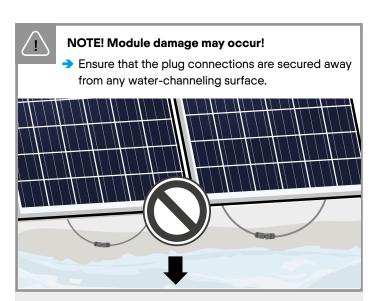


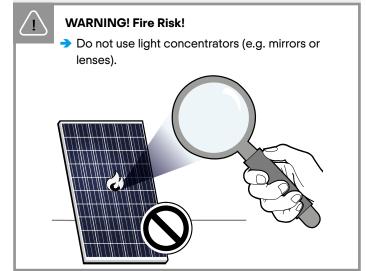
- Integrate the system into the existing lightning protection system in accordance with the applicable local regulations.
- → The Enphase Microinverter has field-adjustable voltage and frequency trip points that may need to be set, depending upon local requirements. Only an authorized installer with the permission and following requirements of the local electrical authorities should make adjustments.



Ensure that the cabling is not exposed and/or hanging and is protected from dirt, moisture and mechanical friction.









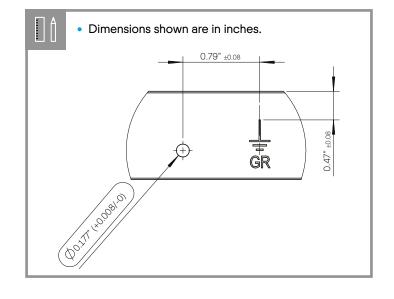
5 GROUNDING

Protective Grounding

In order to prevent electrical shock or fire, the frame of the module as well as any non-current-carrying metal parts of the system must be grounded. While this section provides some information about grounding the Q CELLS frames and modules, reference should be made to local statutes and regulations for specific requirements on grounding. The U.S. National Electrical Code addresses these issues in Article 250.

Proper grounding is achieved by bonding all exposed non-current-carrying metal equipment to the appropriately sized equipment grounding conductor (EGC) or racking system that can be used for integrated grounding.

Q CELLS frames are protected from corrosion with an anodized coating, which has to be penetrated in order to ensure proper bonding. The different methods listed below are suggested methods for an appropriate bond between the frame and the EGC or racking system (that will have to be properly grounded). The method appropriate for any individual installation will depend on multiple factors.



Option A: Use of a Grounding Lug

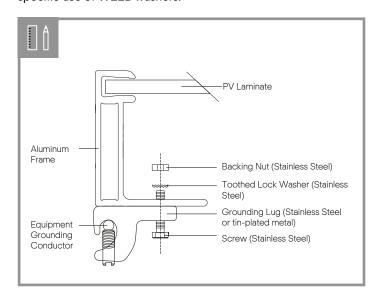
A listed grounding lug can be bonded to the frame using the grounding holes pre-drilled in the frame. These holes are marked with a ground symbol, as shown below on the frame section drawing. To install the grounding lug, follow the specified instructions of the manufacturer. The grounding lug should be made of stainless steel or tin plated metals such as aluminum to avoid corrosion.

The grounding lug should be attached to the frame grounding hole using a stainless steel screw, toothed lock washer or KEPS nut (in order to penetrate the anodized layer) and backing nut. Care should be taken to avoid the use of grounding hardware of dissimilar metals, which may lead to corrosion.

Option B: Integrated Grounding Methods

Q CELLS modules can be bonded and grounded with a racking system certified to UL 2703 for Bonding and Grounding that has been evaluated and listed as compatible with Q CELLS modules. In such cases the entire system can be appropriately bonded and grounded when installed per the racking systems instructions with appropriate system grounding.

Q CELLS Modules are generally compatible with Racking Integrated Bonding solutions, but the racking UL 2703 Listing and Installation manual should be checked to insure the module is Listed. Examples of integrated bonding solutions would be Wiley WEEB® washers or IronRidge's UFO, some of these products can be used multiple times or only once before requiring replacement. Refer to the Racking Manufacturers installation manual for instructions on installation and replacement. Refer to Wiley's installation instructions for the specific use of WEEB washers.



\bigcirc

DANGER!

Risk of fatal injury due to electric shock!

- Do not attempt to fix any problems yourself (e.g. glass cracks, damaged cables).
- Contact an installer or Q CELLS Technical Customer Service Department.

7 DISPOSAL

- Do not disconnect modules yourself.
- Commission a trade specialist.
- Dispose of modules in accordance with the local disposal regulations.

Q CELLS solar modules are known for a long operating life and minimal maintenance effort and expense. Dirt and grime are usually washed away by rain. If the module is fully or partially shaded by dirt or debris (e.g., plants, bird droppings), it needs to be cleaned to prevent a loss of performance.

Maintenance

- → The PV system has to be inspected regularly by certified personnel.
- → The time intervals and extent of the inspection can depend on local circumstances (e.g. salt, ammonia content in the air, high humidity etc.). The customer/operator must inform him/herself about time intervals and extend of necessary inspections.
- → Inspections have to be performed especially after extraordinary events (e.g. storm, hail, high snow loads etc.)
- During the inspections, it has to be checked that the components are secure, undamaged and clean.

Cleaning



WARNING

Risk of injury due to hot and live modules!

- Only clean modules that have cooled down.
- Do not carry or wear any electrically conductive parts.



WARNING!

Risk of falling due to unsecured access!

- Never access the installation area alone or without taking adequate security precautions.
- Commission a trade specialist.



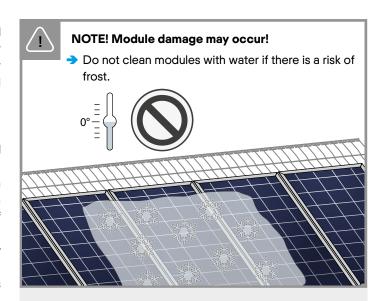
NOIE

Module surface damage may occur!

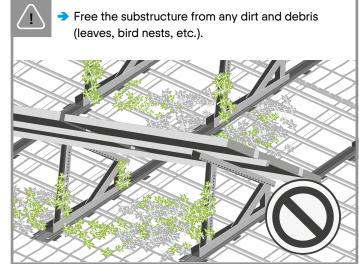
- Remove snow and ice carefully without force (e.g. with a very soft broom).
- Do not scratch off dirt.
- Rinse dirt (dust, leaves, etc.) off with lukewarm water or use, only for the glass surface, an alcohol based glass cleaner. Do not use abrasive detergents or surfactants for any part of the panel.
- → Use a soft cellulose cloth (kitchen roll) or sponge to carefully wipe off stubborn dirt. Do not use micro fleece wool or cotton cloths.
 Isopropyl alcohol (IPA) can be used selectively to remove stubborn

dirt and stains within one hour after emergence.

- Follow the safety guidelines provided by the IPA manufacturer.
- Do not let IPA run down between the module and the frame or into the module edges.







Step 1: Install a Junction Box

Step 2: Position and Connect the Enphase Q Cable

Step 3: Terminate the Unused End of the Q Cable

Step 4: Prepare the ACMs

Step 5: Create the Installation Map

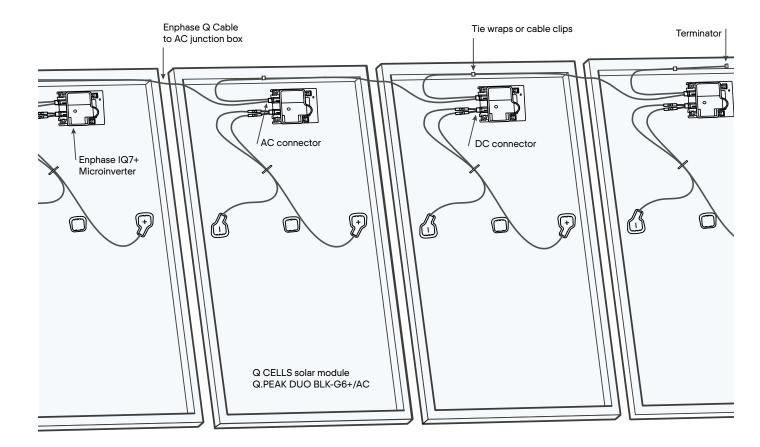
Step 6: Mount the ACMs

Step 7: Connect the Microinverters

Step 8: Manage the Cabling Step 9: Ground the ACMs

Step 10: Energize the System

Step 11: Set Up and Activate Monitoring





Step 1: Install a Junction Box

A. Verify that AC voltage at the site is within range.

| Service Type and Voltage: L1-L2 | | |
|---------------------------------|----------------|--|
| 240 V Split-Phase | 211 to 264 VAC | |
| 208 V Single-Phase | 183 to 229 VAC | |

- B. Install a junction box at a suitable location on the racking.
- C. Provide an AC connection from the junction box back to the electricity network using equipment and practices as required by local jurisdictions.

Step 2: Position and Connect the Enphase Q Cable

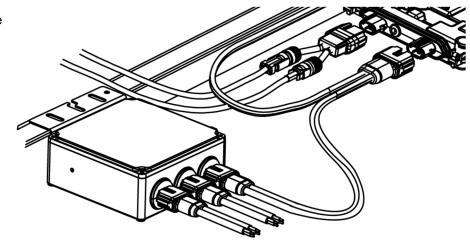
- A. Plan each cable segment to allow drop connectors on the Enphase Q Cable to align with each AC Module. Allow extra length for slack, cable turns, and any obstructions.
- B. Mark the approximate centers of each PV module on the PV racking.
- C. Lay out the cabling loosely on the roof for the AC branch circuit. Make sure the cable is positioned in a way that allows you to connect it to the microinverter.
- D. Cut each segment of cable to meet your planned needs.



WARNING: Do not install the modules in a way that creates continuous tension on the Q Cable. When transitioning between rows, secure the cable to the rail to prevent cable or connector damage. Do not count on the connector to withstand tension.

- E. Connect the Enphase Q Cable into the AC junction box. The Q Cable uses the following wiring color code:
 - Black = L1
 - Red = L2

Refer to the wiring diagrams on page 45 for more information.





Step 3: Terminate the Unused End of the Cable

Place sealing caps on unused connectors and terminate the unused end of the Enphase Q Cable.

A. Cover any unused connectors with Enphase Sealing Caps. Listen for a click as the connectors engage.

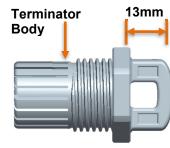


WARNING: Risk of electric shock. Risk of fire. Install sealing caps on all unused AC connectors as these connectors become live when the system is energized. Sealing caps are required for protection against moisture ingress.

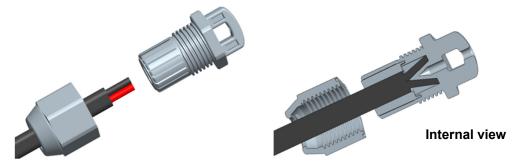


NOTE: If you need to remove a sealing cap, you must use the Enphase Disconnect Tool. See "Remove and Replace a Microinverter" on page 40.

B. Remove 13 mm (½ inch) of the cable sheath from the conductors. Use the terminator loop to measure 13 mm.



- C. Slide the hex nut onto the cable. The grommet inside of the hex nut should remain in place.
- D. Insert the cable into the terminator body so that each of the two wires land on opposite sides of the internal separator.



- E. Insert a screwdriver into the slot on the top of the terminator to hold it in place and torque the nut to 7 Nm.
- F. Hold the terminator body stationary with the screwdriver and turn only the hex nut to prevent conductors from twisting out of the separator.



NOTE: Turn only the hex nut to prevent conductors from twisting out of the separator.

G. Attach the terminated cable end to the PV racking with a cable clip or tie wrap so that the cable and terminator do not touch the roof.

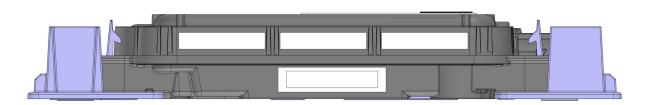


WARNING: The terminator cannot be re-used. If you unscrew the nut, you must discard the terminator.

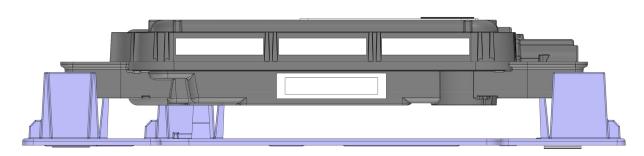


Step 4: Prepare the AC Modules

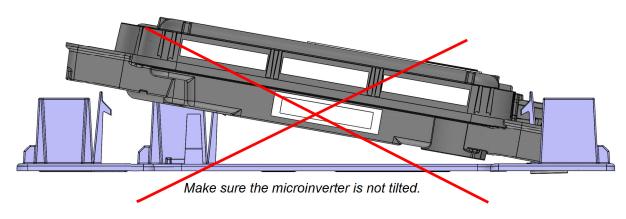
A. Before installing the AC module, the microinverters must be lifted from the shipping position. On the ground, turn the AC Module so that the microinverter faces you. Using both hands, lift the microinverter up. You will hear four clicks as the microinverter locks into the installation position. Ensure the four latches are locked, and the microinverter is not tilted.



The Microinverter is in the shipping position.



The Microinverter is lifted and ready for installation.



NOTE: If you need to move the module, you can return the microinverter to the shipping position using the Enphase Disconnect Tool. Use the tool to depress the four locking mechanisms on each corner of the microinverter to return it to the shipping position.

B. Position the AC Modules as planned on the rail.



Use this end of the disconnect tool to depress the locking mechanisms.



Step 5: Use the Serial Number Labels to Create the Installation Map

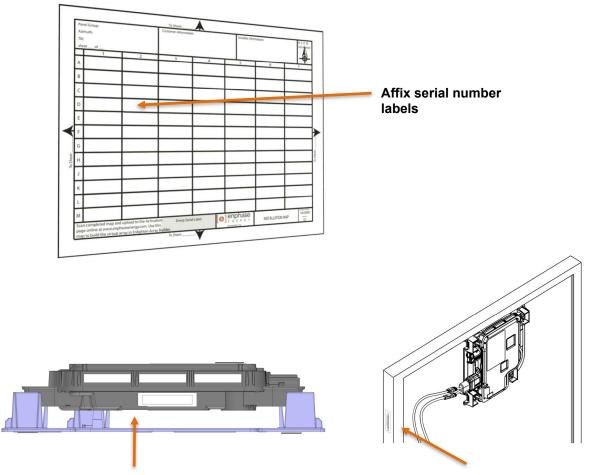
The Enphase Installation Map is a diagram of the physical location of each module in your PV installation. Copy or use the blank map on page 32 to record module placement for the system, or provide your own layout if you require a larger or more intricate installation map.

Each AC Module, Enphase Envoy, and Enphase IQ Battery have a removable serial number label. Build the installation map by peeling the serial number labels from the modules and placing the labels on the map. You will also place the Enphase IQ Envoy (required) and IQ Battery (optional) serial numbers on the map after installation.

After you have created the installation map, use the Enphase Installer Toolkit mobile app to record serial numbers and configure the system.

For more information, refer to "Detect the Microinverters" in the help topics of the Installer Toolkit app.

- A. Remove the label from each module before passing it up to the roof. Apply the label to the proper position on the installation map.
- B. Peel the label from the IQ Envoy (and Enphase IQ Battery, if installed) and affix it to the installation map.
- C. Always keep a copy of the installation map for your records.



Label affixed to the side of the Microinverter

Label affixed on the left of the PV module frame

INSTALLATION AND OPERATION MANUAL SOLAR MODULES Q.PEAK DUO BLK-G6+/AC - Q CELLS

Step 6: Mount the ACMs

You can use clamps or module mounting holes to mount the modules on the installation or you can use an embedded system. If using an alternative mounting solution, contact to be sure that is covered by the warranty. Refer to the mounting options on page 14, 15 for more information.

- A. Install the ACM with a clearance of at least 10 cm (4 in.) from the roof. Also, make sure that the microinverter on the underside of the ACM is at least 1.9 cm (0.75 in.) away from the roof or installation surface.
- B. Do not place the ACMs in such a way that places pressure on the microinverter. Minimum distance from the top edge of the module to the rail should be about 270 mm (11.02 in.).
- C. Make sure that the minimum gap between modules is 10 mm (0.4 in.) or greater.
- D. Check that rails and clamps are clear of the microinverter by at least 3.8 cm (1.5 in.). Do not obstruct module drain holes.

Step 7: Connect the Microinverters as you Install the ACMs

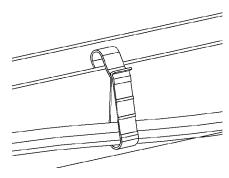
- A. Check again that the ACMs are not placing pressure on the microinverter. Minimum distance from the top edge of the module to the rail should be about 30 cm (12 in.).
- B. As you install each ACM, connect the Q Cable to the microinverter. Listen for a click as the connectors engage.
- C. Cover any unused connectors on the AC cable with Enphase Sealing Caps. Listen for a click as the sealing caps engage.



WARNING: Risk of electric shock. Risk of fire. Install sealing caps on all unused AC connectors as these connectors become live when the system is energized. Sealing caps are required for protection against moisture ingress.

Step 8: Manage the Cabling

A. Use cable clips to attach the cable to the module frame. Leave no more than 1.8 m (six feet) between cable clips.



Cable clip

B. Dress any excess cabling in loops so that it does not contact the roof. Do not form loops smaller than 12 cm $(4\frac{3}{4})$ in diameter.



Step 9. Ground the ACMs

Choose to use grounding clamps or module mounting holes to ground the modules. Or, you can use a reliable third-party grounding system.

All Methods:

- A. Ground the module frames to protect the array from lightning and static-electricity damage using Method A, B, or C.
- B. Be sure that the grounding device will fully contact the inner side of the aluminum alloy and penetrate the frame surface oxide film.
- C. Make a connection from the grounding conductor to earth using a suitable earth ground electrode.



WARNING: Risk of equipment damage. Do not drill additional grounding holes on module frame. The module frame has been drilled and marked for grounding. Use the Grounding holes only for grounding, and do not used them for mounting or other purposes.



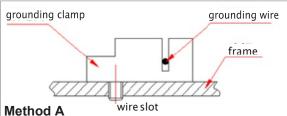
NOTE: The grounding conductor or strap can be copper, copper alloy, or any other material acceptable for use as an electrical conductor per the National Electrical Codes. The grounding wire material and size must meet all local and regional requirements.

Method A: Grounding with grounding clamps.

• Locate the grounding hole (diameter Ø4 mm) at the edge of the module frame back.

 Use 12 AWG copper core wire for the grounding clamp, and do not damaged the copper wire during installation.

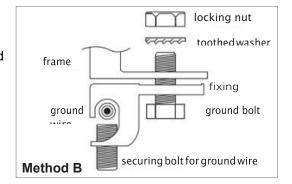
Torque to 2.3N•m.



Method B: Grounding with unused mounting holes.

You can use the frame edge grounding holes or unused mounting holes on the ACM for installing grounding devices.

- Align a grounding clamp to the frame hole and place a grounding bolt through the grounding clamp and frame.
- Place the toothed side of the washer as shown and fasten the nuts.
- Place the grounding wire through the grounding clamp and tighten the nuts.



Method C: Grounding with third party hardware.

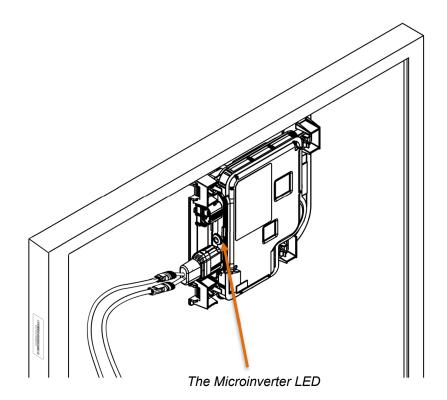
You can use third party grounding devices for grounding of solar modules, but these devices must be reliable and must be operated per manufacturer instructions.



Step 10: Energize the System

- A. If applicable, turn ON the AC disconnect or circuit breaker for the branch circuit.
- B. Turn ON the main utility-grid AC circuit breaker. Your system starts producing power **after a five-minute wait time**.
- C. Check the LED on the connector side of the microinverter:

| LED color | Indicates | |
|-----------------|--|--|
| Flashing green | Normal operation. AC grid function is normal there is communication with the IQ Envoy. | |
| Flashing orange | The AC grid is normal but there is no communication with the IQ Envoy. | |
| Flashing Red | The AC grid is either not present or not within specification. | |
| Solid Red | There is an active "DC Resistance Low, Power Off Condition." To reset, refer to " | |
| | DC Resistance Low – Power Off Condition" on page 22. | |



Installation and Operation Manual

Step 11: Set Up and Activate Monitoring

Refer to the *Enphase IQ Envoy Quick Install Guide* to install the IQ Envoy and set up system monitoring and grid management functions. This guide leads you through the following:

- Connecting the IQ Envoy
- Detecting devices and scanning the installation map
- Connecting to Enlighten
- Registering the system
- Building the virtual array



NOTE: When the utility requires a profile other than the default IEEE 1547 (for example grids managed by Hawaii Electric Industries [HEI] including HECO) you must select an appropriate grid profile for your installation. You can set the grid profile through Enlighten, during system registration, or through Installer Toolkit at any time. You must have an Enphase Envoy communications gateway to set or change the grid profile. For more information on setting or changing the grid profile, refer to the Enphase IQ Envoy Installation and Operation Manual at enphase.com/support.

INSTALLATION AND OPERATION MANUAL SOLAR MODULES Q.PEAK DUO BLK-G6+/AC - Q CELLS

Troubleshooting

Follow all the safety measures described throughout this manual. Qualified personnel can use the following troubleshooting steps if the PV system does not operate correctly.



WARNING: Risk of electric shock. Do not attempt to repair the Enphase Microinverter; it contains no user-serviceable parts. If it fails, contact Enphase customer service to obtain an RMA (return merchandise authorization) number and start the replacement process.

Status LED Indications and Error Reporting

The following section describes LED indications.

LED Operation

| LED color | Indicates | |
|-----------------|--|--|
| Flashing green | Normal operation. AC grid function is normal there is communication with the IQ Envoy. | |
| Flashing orange | The AC grid is normal but there is no communication with the IQ Envoy. | |
| Flashing Red | The AC grid is either not present or not within specification. | |
| Solid Red | There is an active "DC Resistance Low, Power Off Condition." To reset, refer to " | |
| | DC Resistance Low – Power Off Condition" on page 22. | |

The status LED on each microinverter lights green about six seconds after DC power is applied. It remains lit solid for two minutes, followed by six green blinks. After that, red blinks indicate that no grid is present if the system is not yet energized.

Any short red blinks after DC power is first applied to the microinverter indicate a failure during microinverter startup.

DC Resistance Low – Power Off Condition

For **all IQ Microinverter for ACM models**, a solid red status LED when DC power has been cycled indicates the microinverter has detected a DC Resistance Low – Power Off event. The LED will remain red and the fault will continue to be reported by the Envoy until the error has been cleared.

An insulation resistance (IR) sensor in the microinverter measures the resistance between the positive and negative PV inputs to ground. If either resistance drops below a threshold, the microinverter stops power production and raises this condition. This may indicate defective module insulation, defective wiring or connectors, moisture ingress, or a similar problem. Although the cause may be temporary, this microinverter condition persists until the sensor is manually reset.

An IQ Envoy is required to clear this condition. The condition clears on operator command unless its cause is still present.

If a microinverter registers a "DC Resistance Low - Power Off" condition, you can attempt to clear this condition. If the condition does not clear after you perform the following procedure, contact Enphase Energy customer support at enphase.com/en-us/support/contact.

There are two ways to send a clear message to the microinverter. Note that the condition will not clear after sensor reset if the cause of the failure is still present. If the condition persists, contact your installer.



Method 1: Clear this Error Using Enlighten

- A. Log in to Enlighten and access the system.
- B. Click the **Events** tab. The next screen shows a current "DC Resistance Low Power Off" condition for the system.
- C. Click DC Resistance Low Power Off.
- D. Where "n" is the number of affected devices, click n devices (show details).
- E. Click the serial number of the affected microinverter.
- F. Click Reset DC Resistance Low Power Off Sensor.

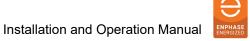
The system displays, "A DC Resistance Low- Power Off reset task was issued on [date and time] for this microinverter and is still pending."

Method 2: Use Installer Toolkit to Clear the Condition

Follow the instructions in the *Enphase IQ Envoy Installation and Operation Manual* at enphase.com/support to clear this condition.

Other Faults

All other faults are reported to the Envoy. Refer to the *Enphase IQ Envoy Installation and Operation Manual* at enphase.com/support for troubleshooting procedures.



Troubleshoot an Inoperable Microinverter

To troubleshoot an inoperable microinverter, follow the steps in the order shown.



WARNING: Risk of electric shock. Always de-energize the AC branch circuit before servicing. Never disconnect the DC connectors under load.

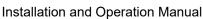


WARNING: The Enphase Microinverters are powered by DC power from the PV modules. Make sure you disconnect the DC connections and reconnect DC power and then watch for the solid green about six seconds after connection to DC power.

- A. Make sure AC breakers and disconnects are closed.
- B. Check the connection to the utility grid and verify that the utility voltage is within allowable ranges.
- C. Verify that AC line voltages at all solar power circuit breakers at the load center and subpanels are within the ranges shown in the following table.
- D. Verify that AC line voltage at the junction box for each AC branch circuit is within the ranges shown in the following table:

| 240 Volt AC, Single Phase | | |
|---------------------------|----------------|--|
| L1 to L2 | 211 to 264 VAC | |
| L1, L2 to ground | 106 to 132 VAC | |
| 208 Volt AC, Single Phase | | |
| L1 to L2 | 183 to 229 VAC | |
| L1, L2 to ground | 106 to 132 VAC | |

- E. Using an Enphase disconnect tool, disconnect the AC cable for the microinverter in question from the Enphase Q Cable.
- F. Verify that utility power is present at the microinverter by measuring line to line and line to ground at the Enphase Q Cable connector.
- G. Visually check that the AC branch circuit connections (Enphase Q Cable and AC connections) are properly seated. Reseat if necessary. Check also for damage, such as rodent damage.
- H. Make sure that any upstream AC disconnects, as well as the dedicated circuit breakers for each AC branch circuit, are functioning properly and are closed.
- I. Disconnect and re-connect the Enphase DC connectors. The status LED of each microinverter will light solid green a few seconds after connection to DC power and then blink green six times to indicate normal start-up operation about two minutes after connecting to DC power. The LED subsequently resumes normal operation if the grid is present. See page 22 for normal LED operation.
- J. Attach an ammeter clamp to one conductor of the DC cables from the PV module to measure microinverter current. This will be under one amp if AC is disconnected.
- K. Verify the PV module DC voltage is within the allowable range shown in "Specifications" on page 29 of this manual.





- L. Following the steps in Remove and Replace a Microinverter, remove the PV panel from the roof, and swap out the microinverter with one from a known good, adjacent AC module. If after checking Enlighten periodically (this may take up to 30 minutes), the problem moves to the adjacent module, this indicates that the PV module isn't functioning correctly. If it stays in place, the problem is with the original microinverter. Contact Enphase Customer Support for help in reading the microinverter data and for help in obtaining a replacement microinverter, if needed
- M. Check the DC connections between the microinverter and the PV module. The connection may need to be tightened or reseated. If the connection is worn or damaged, it may need replacement.
- N. Verify with your utility that line frequency is within range.
- O. If the problem persists, contact Customer Support at enphase.com/en-us/support/contact.

Remove and Replace a Microinverter

If problems remain after following the troubleshooting steps listed previously, contact Enphase at enphase.com/en-us/support/contact. If Enphase authorizes a replacement, follow the steps below. To ensure the microinverter is not disconnected from the PV modules under load, follow the disconnection steps in the order shown:

- A. De-energize the AC branch circuit breaker.
- B. Enphase AC connectors are tool-removable only. To disconnect the microinverter from the Enphase Q Cable, insert the disconnect tool and remove the connector.
- C. Remove the AC Module from the roof per manufacturer instructions.
- D. Once on the ground, disconnect the PV module DC connector from the microinverter using the Enphase disconnect tool.
- E. Press each of the four clips to free the microinverter.
- F. Snap new replacement microinverter into place.
- G. Connect the PV Module DC connectors to the microinverter.
- H. Scan the new serial number.



NOTE: The serial number of the replacement microinverter will different from the serial number on the AC Module frame.

- I. Bring the AC Module back onto the roof or other mounting location.
- Connect the AC Module AC connector and DC Connector to the Q Cable.
- K. Energize the AC branch circuit breaker and verify operation of the replacement microinverter by checking the Status LED on the connector side of the microinverter.



- L. On the ground, use the Installer Toolkit mobile app to delete the old microinverter serial number from the Enphase IQ Envoy database. In Installer Toolkit, once connected to the Envoy:
 - a. Tap Micros > Manage.
 - b. Tap the checkbox less to the right of the microinverter serial number that you replaced.
 - c. Tap 1 to delete the microinverter from the Envoy-S database.
- M. Add the new microinverter serial number to the Envoy database by initiating a device scan using one of the following methods:
 - a. Method 1: Initiate a scan using the Installer Toolkit mobile app
 - In Installer Toolkit, once connected to the IQ Envoy, navigate to the Overview screen.
 - From the Overview screen, tap Detected > Start Device Scan to start a new 30-minute device scan.
 - If device scanning on the IQ Envoy is inhibited, the app displays **Scan Inhibited**. If you need to add more microinverters to the system when device scanning is inhibited on the IQ Envoy, you must use the Installer Toolkit scanning tool to provision them on the IQ Envoy, rather than using the IQ Envoy's device scanning function to discover them. If this is not possible and you need to enable device scanning on the IQ Envoy, contact Enphase Customer Support at enphase.com/en-us/support/contact.

b. Method 2: Use an IQ Envoy

Press the **Device Scan** button on the IQ Envoy. The IQ Envoy begins a 15-minute scan to identify all of the microinverters deployed at the site. The Microinverter Communications LED → flashes green during the scan.



- N. Log in to Enlighten to use Enlighten's Array Builder to add the newly detected microinverter to the virtual array.
- O. Ship the old microinverter to Enphase using the supplied return-shipping label.

Enphase Q Cable Planning and Ordering

The Enphase Q Cable is a continuous length of 12 AWG, double insulated, outdoor-rated cable with integrated connectors for microinverters. These connectors are preinstalled along the Q Cable at intervals to accommodate varying PV module widths. The microinverters plug directly into the cable connectors.

The cabling is compatible with a variety of PV racking systems. For a list of approved PV racking systems, refer to the PV Racking Compatibility document on the Enphase website at enphase.com/support.

Connector Spacing Options

Q Cable is available in three connector spacing options. The gap between connectors on the cable can be 1.3 meters, 2.0 meters, or 2.3 meters. The 1.3 meter spacing is best suited for connecting PV modules installed in portrait orientation, while the 2.0 meter and 2.3 meter spacing allows you to install 60-cell and 72-cell PV modules in landscape orientation, respectively.

Cabling Options

Ordering options include:

| Cable Model | Connector spacing | PV module orientation | Connector count per box |
|-------------|-------------------|-----------------------|-------------------------|
| Q-12-10-240 | 1.3m (50") | Portrait | 240 |
| Q-12-17-240 | 2.0m (78") | Landscape (60-cell) | 240 |
| Q-12-20-200 | 2.3m (90") | Landscape (72-cell) | 200 |

The cabling system is flexible enough to adapt to almost any solar design. To determine the cable type you need, apply the following considerations:

- When mixing PV modules in both portrait and landscape orientation, you may need to transition between cable types. See the preceding table for available cable types.
- To transition between cable types, install a field wireable connector.
- In situations where portrait modules are widely spaced, you may need to use landscape spaced cables for the portrait-oriented PV modules and create loops of excess cable, if needed.



WARNING: Do not form loops smaller than 12 cm (4.75") in diameter.

Grid Interconnection Details

Enphase IQ 7 Microinverters are grid support interactive inverters. This type of inverter is also known as a Grid Support Utility Interactive Inverter (GSUII). The IQ 7 and IQ 7+ also comply with California Rule 21 -2016 and Hawaii Rule 14H - 2017.

Grid Profiles

IQ 7 and IQ 7+ Microinverters have field-adjustable voltage and frequency trip points. Trip points are input voltage and frequency values that trigger the microinverters to shut down when the values are exceeded. If local regulations require adjustments to these trip points, or if the grid profile was not set up during registration, the installer can set up the system to use an alternate Grid Profile (set of trip points).



NOTE: Only an authorized installer, following the requirements of the local electrical utility, is allowed to make Grid Profile adjustments.



NOTE: Grid profile changes are applied only after a microinverter is detected.

In some regions and in some situations, microinverter trip points may be adjusted to account for high grid voltage or for local conditions.

Grid profile management tasks include:

- Set the grid profile for your region
- View or verify current trip point settings
- Generate a report for confirmation of site settings to the utility or other authority

To modify the grid profile or the parameters within the grid profile, installers must log in to their Enlighten account using their credentials.

The following tables show the parameter settings for the grid profiles available for North America:



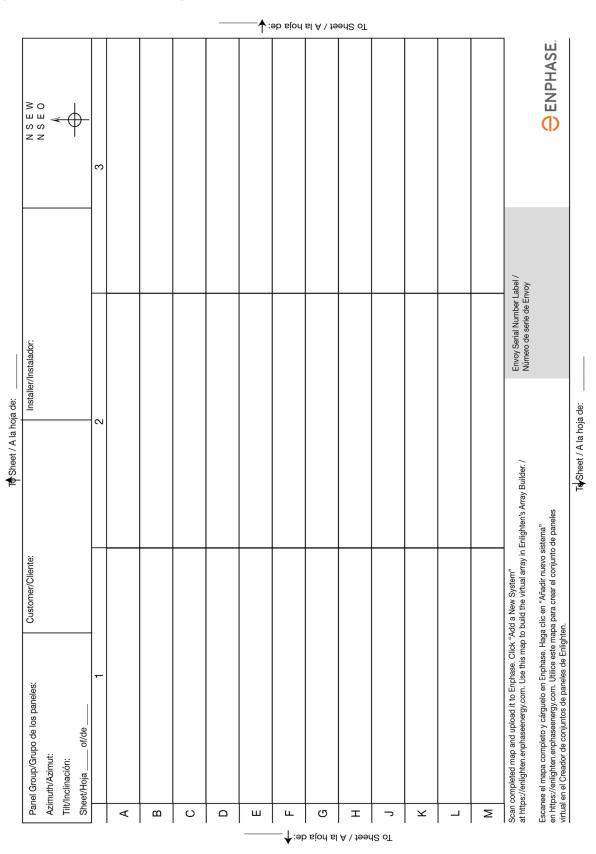
NOTE: Simultaneous use of Fixed Power Factor and Volt/VAr is not supported.

Manufacturer's Stated Accuracy

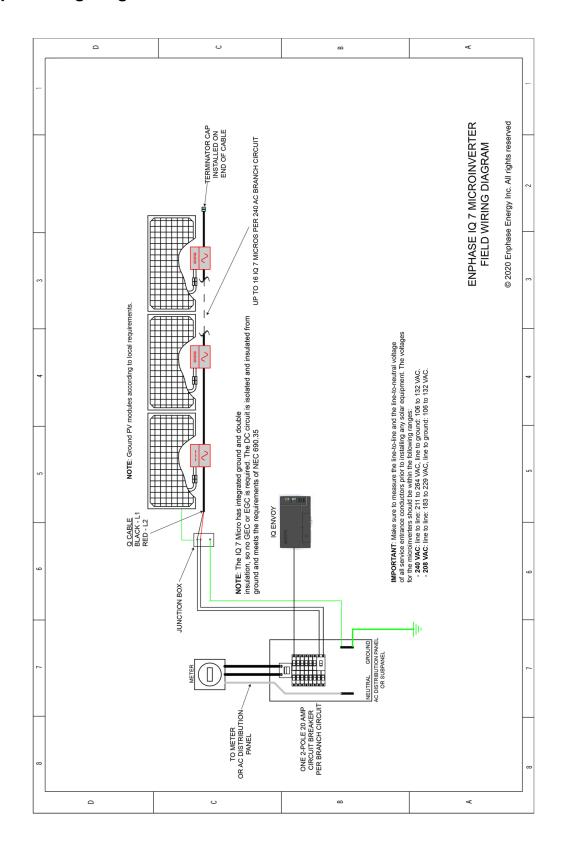
| Measurement | Default Tolerance of Measurement | |
|---------------------------|--|--|
| Volts | +/- 1% | |
| Amps | +/- 2% | |
| Watts | +/- 5% | |
| VAr | +/- 3% | |
| Displacement power factor | +/- 2% | |
| Hz | +/- 0.1 Hz | |
| Time | The greater of +/- 2 cycles or 0.1% of total clearing time | |

ENPHASE ENERGIZED

Enphase Installation Map



Sample Wiring Diagram:



DRAFT

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