RMA Request Form

APsmart

RMA Steps:
1. Fill out this form completely.
2. Attach collected data of failed devices.
3. Email to APsmart technical support team.
4. Receive UPS tracking # for RMA shipment.

Technical Support: *e-mail:* apsmart.support@apsystems.com *Toll free:* 1-866-374-8538 Web: apsmartglobal.com/support

For Services Use Only	Company Name:
	Distributor Name:
RMA Number:	Ship To Address:
Date RMA Issued:	
Processed By:	Requested By:
Date RMA Shipped:	Email:
Date Failures Returned:	Phone: Office

Quantity	Product Code	Article #	Description	Failed Devices Serial Number	Return (Y/N)	Replaced Devices Serial Number	Credit (Y/N)

Product Codes	Comments / Data Attachment
1. RSD-S-PLC 2. RSD-D 3. Transmitters-PLC 4. Power Supply 5. CT 6. Outdoor Kit 7. RSD EYE+ 8. RSD Start Kit 9. Other	

For Services Use Only

If items need to be returned, please ship to the address below after receiving an RMA number:	RMA Credit Inventory Issued: ☐ Yes / ☐ No
	Total Credit Amount:
	Transaction Number:
	Date Issued:
	Issued By:
	Comments:

Web: https://apsmartglobal.com Contact number: 7372188486